Question 1(a)
Some students failed to give a clear definition of the six principles of governance. Many of those who did forgot to mention architecture as an output of strategy.

Question 1(b)
Some students put too much effort into specifying design details losing the structure and high level view of the governance planning.

Question 2(b)
Students frequently gave very generic descriptions and lost the opportunity for marks by applying their knowledge to the case study.

Question 3(a)
Students often missed the opportunity for full marks by giving the examples asked for in the question.

Question 3(b)
Some students did not show how the metrics discussed would be relevant to different types of stakeholder. Students often put down a generic scorecard or dashboard design and lost the opportunity for better marks by applying their knowledge to the case study.