SCHOOL OF COMPUTER SCIENCE
UNDERGRADUATE COURSE UNIT ENROLMENT ISSUES

	Problem	Action
1.	Error message: 'There are no Academic Advisement rules defined for your Programme and Plan. (21900,1)'	Follow these instructions: http://studentnet.cs.manchester.ac.uk/student-services/Course_units.pdf
2.	Error message: "Students who are not from the School of Computer Science must have permission from both Computer Science and their home School to enrol."	The error message **does not** give full details of the pre-requisites for the unit, see syllabus pages for full details: http://studentnet.cs.manchester.ac.uk/ugt/2017/ If you do not meet the requisites stated on the syllabus you cannot enrol unless the course unit leader gives permission. This permission must be forwarded to the Student Support Office who will enrol you on the unit. If you are affected by items 3) and 4) below, or do meet the pre-requisites but cannot enrol, e-mail the Student Support Office: COMPSCI-SSO@listserv.manchester.ac.uk
3.	You have a compensated pass, or are due to take a resit, in the relevant pre-requisite.	E-mail the Student Support Office: COMPSCI-SSO@listserv.manchester.ac.uk with your name, ID, course unit code and the reason you are unable to enrol.
4.	You are a Direct Entry 2nd year student and have not taken the relevant 1st year pre-requisite.	
5.	Hold on record due to a debt owing to the University	Contact the Student Services Centre to clear the debt: ssc@manchester.ac.uk or 0161 275 5000
6.	You cannot find a particular unit when searching in the system.	If this unit is not on the list of approved options for your programme you must follow the instructions here: http://studentnet.cs.manchester.ac.uk/ugt/externaloptions.php If the unit is on the approved list of options please e-mail the Student Support Office: COMPSCI-SSO@listserv.manchester.ac.uk with your name, ID, course unit code and the reason you are unable to enrol.
7.	If you encounter any problems that are not listed above please e-mail the Student Support Office: COMPSCI-SSO@listserv.manchester.ac.uk with your name, ID, course unit code and the reason you are unable to enrol.	